

SmartVoice

COLLABORATE SMARTER WITH SMARTVOICE.

SmartVoice is a VoIP business phone system that allows you to collaborate with employees, professionalize your customer experience and reduce admin time.



A MISSED CALL IS A MISSED OPPORTUNITY

- Always be on call—Multi-ring enables your office phone to ring at the same time as other assigned numbers or devices, so no important call goes unnoticed.
- Don't leave your customers hanging. With Auto Attendant², your callers are greeted with a professionally recorded message that directs their call to the right recipient.

COLLABORATE SEAMLESSLY

- Powered by Cisco Webex, SmartVoice makes it easy to collaborate with your employees with mobile and desktop applications, so they can call, message and meet from any device.
- Support your remote workforce with features like video conferencing, whiteboarding, team spaces and file sharing.

CUSTOMIZED TO YOUR BUSINESS

- Add or remove seats whenever you like³, paying for only what you need, with no hardware or fixed infrastructure costs.
- We take care of the software upgrades. It's that easy.



May receive different phone than pictured.

CISCO
Partner

Shaw Business
Authorized Partner

Contact your Shaw Business Authorized Partner today.

FIND THE RIGHT PLAN FOR YOUR BUSINESS

Choose a Basic plan for the handset, a Remote plan for the Cisco Webex app, or the fully-featured Office plan to do it all.

COLLABORATION FEATURES	SmartVoice Basic	SmartVoice Remote	SmartVoice Office
Cisco Webex App Collaborate, connect and share across desktop and mobile applications.		✓	✓
Instant Messaging Create spaces, groups and connect with your team through emojis, gifs and more.		✓	✓
File Sharing Shares files 1-1 or in personal team spaces and get business done.		✓	✓
Video Conferencing With virtual backgrounds and noise reduction, you can collaborate with your colleagues effectively from anywhere. ¹		✓	✓
Meetings Enhance meetings with password protection, breakout sessions, meeting reactions and polls. Access meeting information later with cloud-stored meeting recordings.		✓	✓
Screen Share and Capture Increase office collaboration with screen capturing and sharing on desktop and mobile.		✓	✓
Online Portal No need to be in the office to make changes to features and settings, make changes from anywhere you access the Internet.	✓	✓	✓

VOICE FEATURES

Handset Get a phone handset for you and your employees.	✓		✓
Voicemail to Email Never miss a call, be notified, and listen to voicemail via email.	✓	✓	✓
On Hold Messaging Upsell customers with custom messaging, or entertain them with music while they wait.	✓	✓	✓
Do Not Disturb Stay focused on important tasks, direct calls automatically to voicemail or to a fellow worker.	✓	✓	✓
Call Forwarding Increase productivity with the ability to forward your calls.	✓	✓	✓

ADD-ON'S²

Meet Me Conference	Available		
Auto Attendant	Available		
Call Recording	Available		
Reception Console	Available		
Call Queuing		Available	Available



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1. Where Internet connectivity is available.
2. Add-on's are not included with existing SmartVoice packages and are available for an additional cost.
3. Customer must maintain the minimum contracted amount of seats to not incur early cancellation charges.